

Frequently Asked Questions

Where do I wait for the King City RideAbout?

Wait anywhere along the route during the designated time for the zone you are in and signal to the driver that you would like a pick up when you see them pass by.

How do I request a will call trip?

Call the Ride Connection Service Center at **503-226-0700** to make a request. Call anytime up to one business day before the trip.

Can I bring someone with me?

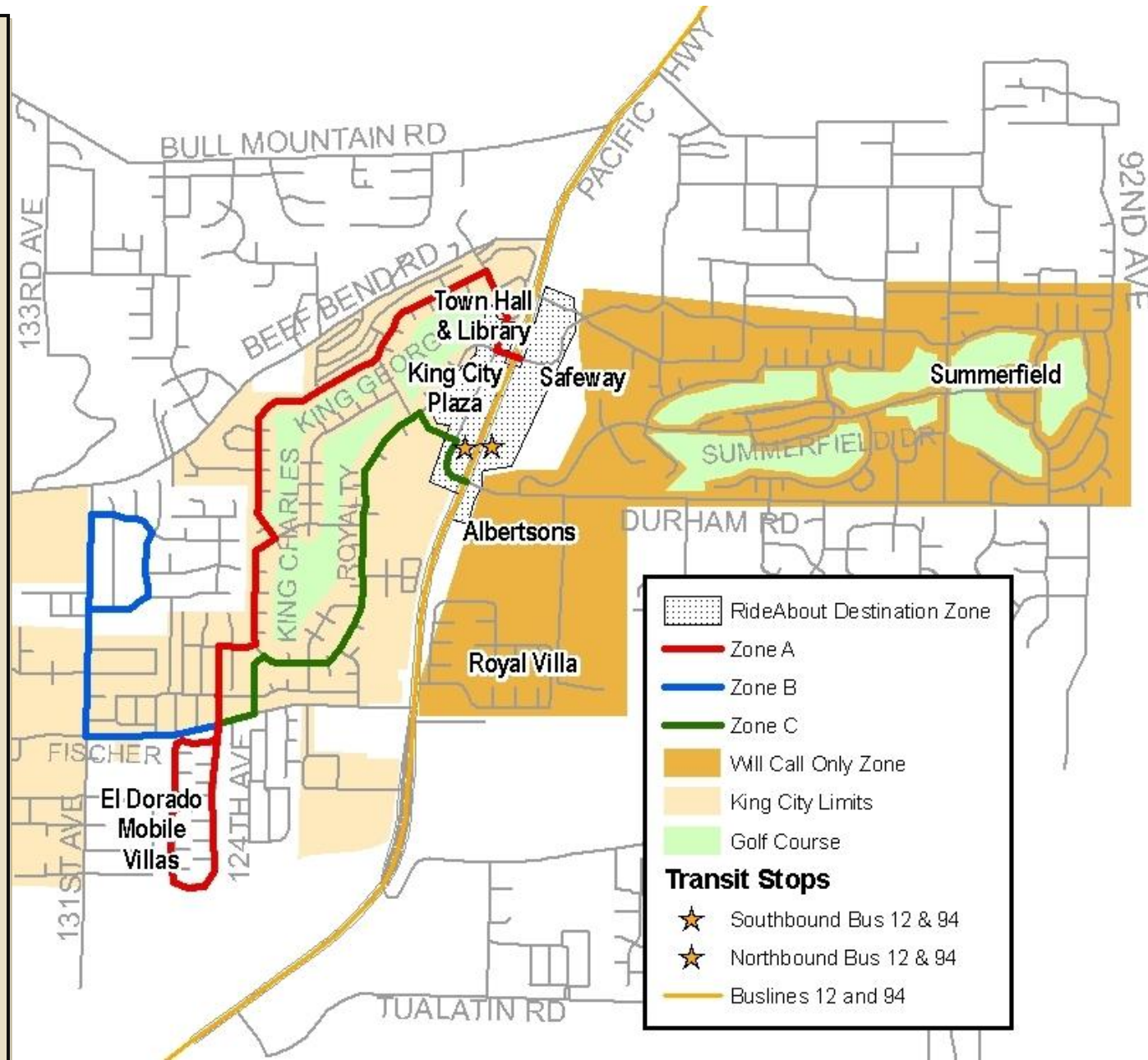
You can bring someone with you. If you are calling to request your trip, please let us know you will be bringing a guest.

Is RideAbout accessible?

All RideAbout vehicles are equipped with ramps or lifts and accommodate most mobility devices.

I'm younger than 60 and I'm not experiencing a disability, can I still use the King City RideAbout?

Yes. The regular King City RideAbout route is open to the general public.



Call 503-226-0700 for more information or help planning your trip on the King City RideAbout.

A Partnership of



American Red Cross
Oregon Trail Chapter

**KING CITY
RIDEABOUT
503-226-0700**



King City RideAbout Schedule

Wednesday through Friday

To request a pick-up at your door in King City, or a pick-up in the will-call only zone call 503-226-0700 one business day ahead of time to make a request

Zone A	9:00 AM		11:00 AM		1:00 PM		3:00 PM
El Dorado Mobile Villas	9:05 AM		11:05 AM		1:05 PM		3:05 PM
Zone B	9:10 AM		11:10 AM		1:10 PM		3:10 PM
Zone C	9:15 AM		11:15 AM		1:15 PM		3:15 PM
King City Plaza Southbound Bus 12 & 94	9:20 AM	10:30 AM	11:20 AM	12:30 PM	1:20 PM	2:30 PM	3:20 PM
Albertson's Northbound Bus 12 & 94		10:40 AM	11:40 AM	12:40 PM	1:40 PM	2:40 PM	3:40 PM
Safeway		10:45 AM	11:45 AM	12:45 PM	1:45 PM	2:45 PM	3:45 PM
Will Call Only Zone – please call to request a pick up							

How to RideAbout

RideAbout provides local trips and individual transportation for adults 60 and older and people experiencing disabilities throughout the Portland Metropolitan area. In addition, the regular King City RideAbout route service (zones A, B and C) is open to the general public.

As a customer, you can expect:

- You will be treated with dignity and respect by all staff and volunteers who contact you.
- Your personal information will be treated as private and confidential.
- We will do our best to meet your needs, within the parameters of the service.
- Service will not be denied based on income, gender, ethnicity, national origin or sexual orientation.
- You can report a problem without fear of service being discontinued.

When using RideAbout we ask that you:

- Treat staff, volunteers and other riders in a respectful and courteous manner.
- Be ready to go at agreed upon times. For shuttle trips, we recommend that you be waiting at the stop 5 minutes before the scheduled stop time.
- On shopping trips, limit grocery bags or items to two bags. If you need to buy more, check with your driver or concierge about space on the vehicle.
- Call the Ride Connection Service Center if you make alternate plans and no longer need a requested ride.

Thank you for choosing RideAbout as one of your transportation options. We want to hear from you. Please call the Ride Connection Service Center at **503-226-0700** to request a ride or if you have a question, suggestion or concern. RideAbout is a complimentary service. Donations are encouraged but not required.